

East of England Ambulance Service NHS Trust



| | Safe | Effective | Caring | Responsive | Well-led | Overall |
|-----------------------------------|----------------------|----------------------|-----------|----------------------|----------------------|----------------------|
| Emergency operations centre (EOC) | Requires Improvement | Requires Improvement | Good | Requires Improvement | Inadequate | Requires Improvement |
| Resilience | Good | Good | Not rated | Good | Outstanding ★ | Good |
| Patient transport services | Requires Improvement | Requires Improvement | Good | Good | Requires Improvement | Requires Improvement |
| Emergency and urgent care | Requires Improvement | Requires Improvement | Good | Requires Improvement | Requires Improvement | Requires Improvement |