

## Appendix: CQC ratings charts

## Download the data

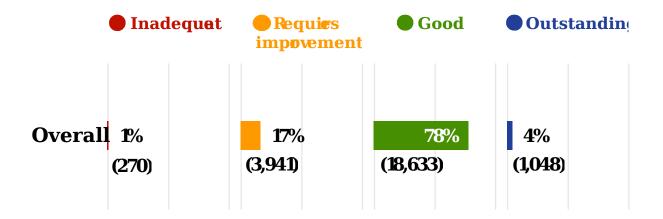
State of Care 2023/24: Ratings data 241025\_soc2324\_ratingsdata.xlsx **File title** SOC 23/24 - ratings data spreadsheet

## Charts

**Source:** CQC ratings data, the latest ratings for all services active or registered as at 1 August 2024. Ratings for adult social care and primary medical services are at location-level only as we do not rate the provider organisation. NHS organisations received provider ratings, which is changing under the new assessment approach. See details about levels of ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

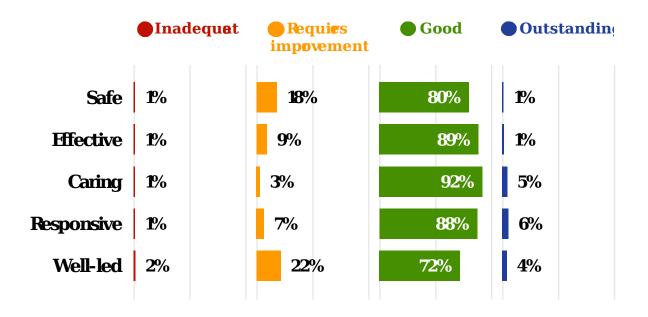
Figure A1: Adult social care, overall ratings, 2024



Note: 2024 overall ratings include 20 'insufficient evidence to rate', representing 0.08% of the total ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A2: Adult social care, ratings by key question, 2024

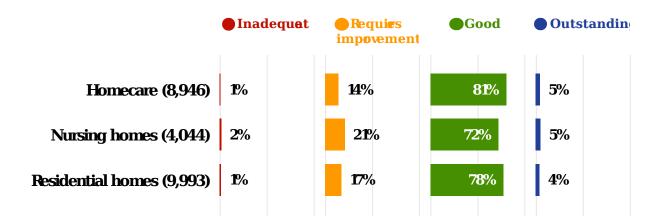


Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions:

**Homecare (domiciliary care) agencies**: 0.12% for caring, 0.18% for safe and well-led, 0.16% for responsive, and 0.17% for effective. **Residential homes**: 0.01% for well-led and safe, 0.02% for responsive, caring and effective. **Nursing homes**: 0.05% for responsive and caring.

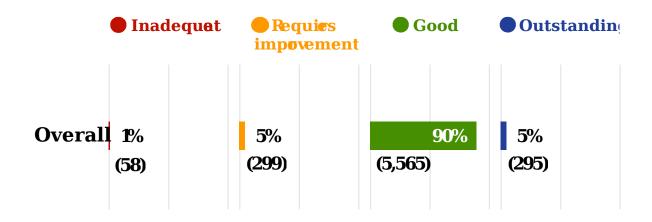
Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A3: Adult social care, overall ratings by service type, 2024



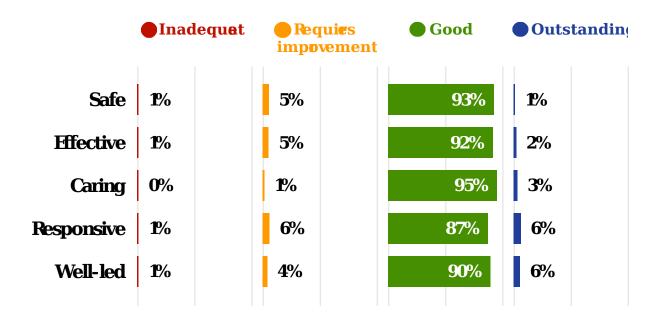
Note: 2024 ratings include 'insufficient evidence to rate' for 19 homecare (domiciliary care) agencies (0.21% of total ratings) and 1 residential home (0.01% of total ratings).

Figure A4: Primary medical services, overall ratings, 2024



Note: Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A5: Primary medical services, ratings by key question, 2024



**Source:** CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.02% for the safe, effective, and caring key questions.

Figure A6: Other primary medical services, overall ratings by service type, 2024

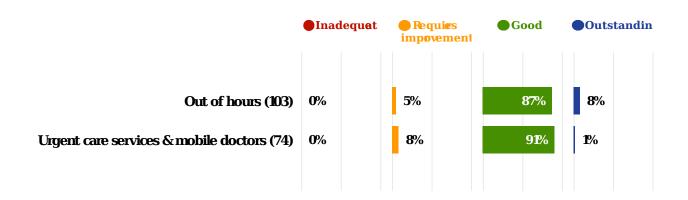
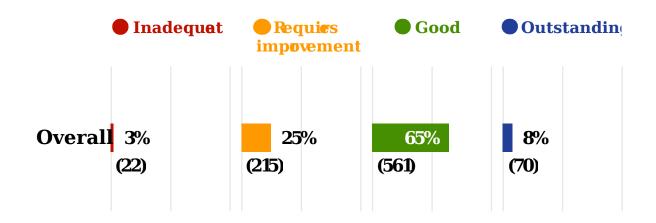


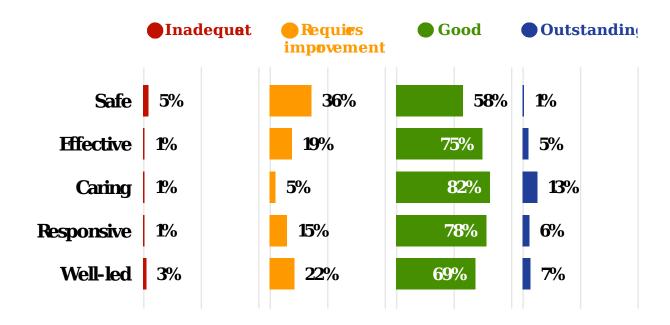
Figure A7: NHS and independent mental health services, overall ratings, 2024



Note: 2024 overall ratings include 4 'insufficient evidence to rate', representing 0.46% of the total ratings.

Percentages may not add to 100 due to rounding.

Figure A8: NHS and independent mental health services, ratings by key question, 2024

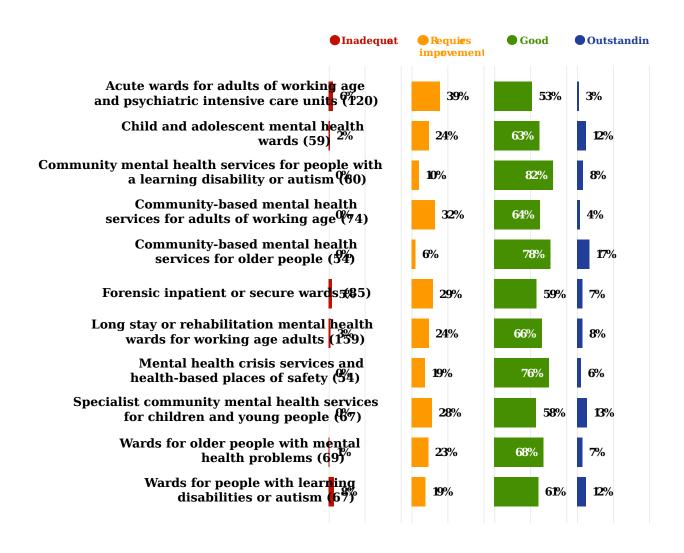


**Source:** CQC ratings data, 1 August 2024

Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.11% for safe and caring, 0.57% for effective and responsive, and 0.34% for well-led key questions.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A9: NHS and independent mental health services, overall ratings by service type, 2024

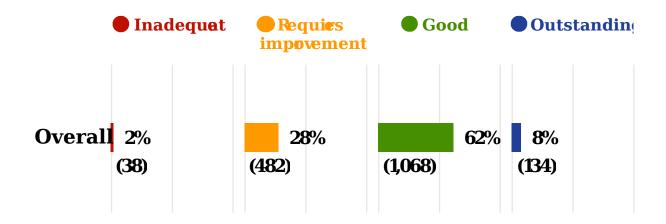


Source: CQC ratings data, 1 August 2024

Note: 2024 ratings at service type level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.83% for acute wards for adults of working age and psychiatric intensive care units, 1.64% for community mental health services for people with a learning disability or autism, 0.63% for long stay or rehabilitation mental health wards for working age adults, and 1.43% for wards for older people with mental health problems.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A10: NHS acute hospitals, overall ratings, 2024



Source: CQC ratings data, 1 August 2024

Note: 2024 ratings include 3 'insufficient evidence to rate', representing 0.17% of the total ratings.

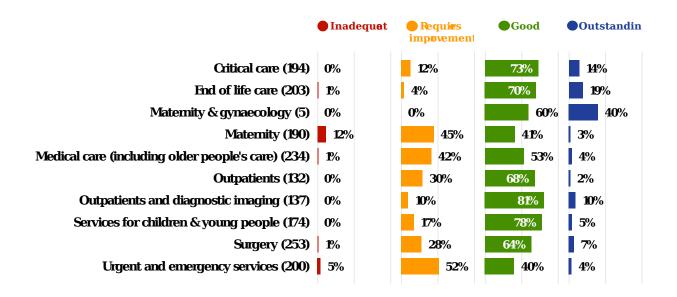
Figure A11: NHS acute hospitals, ratings by key question, 2024



Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.17% for safe, 0.30% for responsive and caring, 10.06% for effective, and 0.12% for well-led key questions.

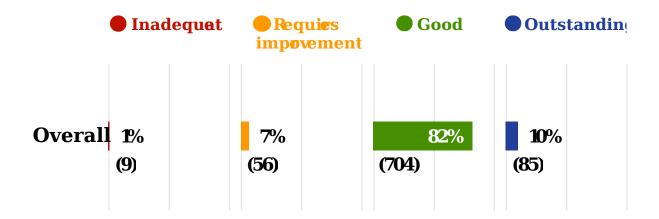
Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A12: NHS acute hospitals, overall ratings by service type, 2024



Note: 2024 ratings at service type level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.49% for end of life care, 0.50% for urgent and emergency services, and 0.72% of outpatients and diagnostic services.

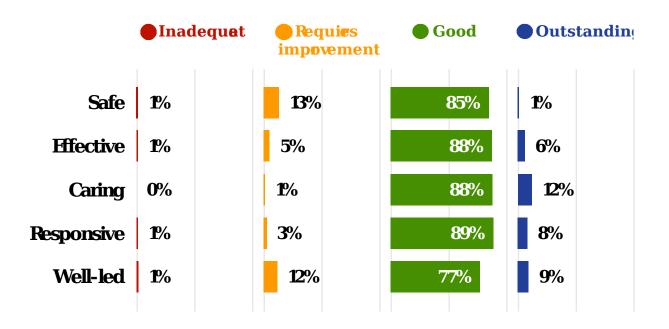
Figure A13: Independent acute hospitals, overall ratings, 2024



Note: 2024 ratings include 11 'insufficient evidence to rate', representing 1.27% of the total ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

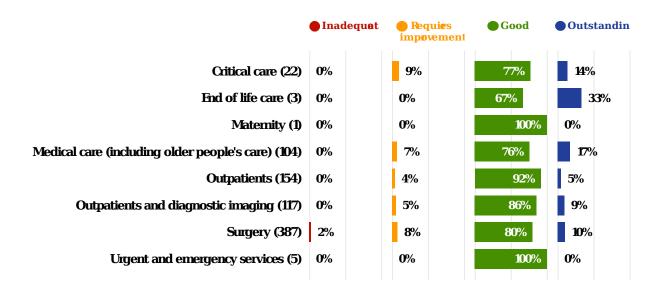
Figure A14: Independent acute hospitals, ratings by key question, 2024



Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 1.16% for safe and well-led, 1.51% for responsive, 4.26% for caring, and 17.33% for effective key questions.

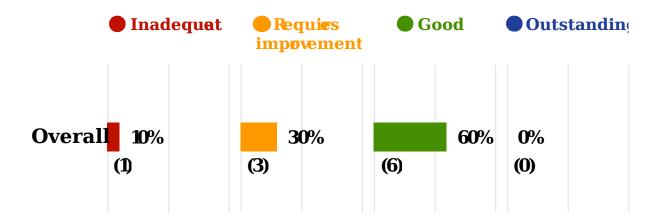
Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A15: Independent acute hospitals, overall ratings by service type, 2024



Note: 2024 ratings at service type level include 'insufficient evidence to rate' represented in the following proportions of the total: 4.35% for critical care, 5.45% for medical care (including older people's care), and 6.15% of services for children & young people.

Figure A16: NHS ambulance services, overall ratings, 2024



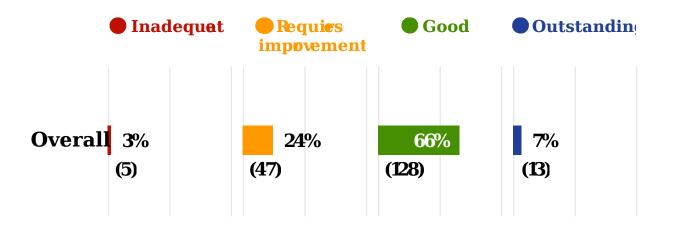
Note: Percentages may not add to 100 due to rounding.

Figure A17: NHS ambulance services, ratings by key question, 2024



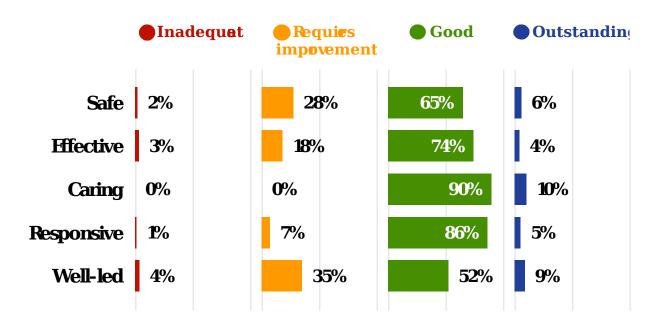
Note: Percentages may not add to 100 due to rounding.

Figure A18: Independent ambulance services, overall ratings, 2024



Note: Percentages may not add to 100 due to rounding.

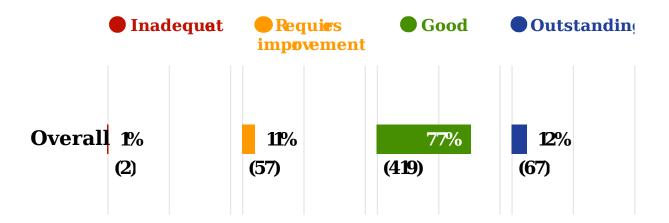
Figure A19: Independent ambulance services, ratings by key question, 2024



Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 1.58% for effective, 1.04% for responsive, and 32.37% for the caring key questions.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

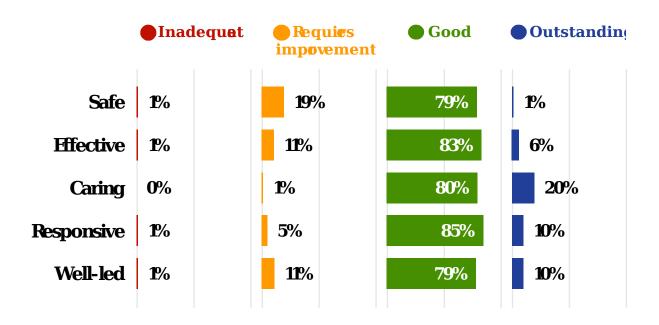
Figure A20: Community healthcare services, overall ratings, 2024



Note: 2024 overall ratings include 1 'insufficient evidence to rate', representing 0.18% of the total ratings.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

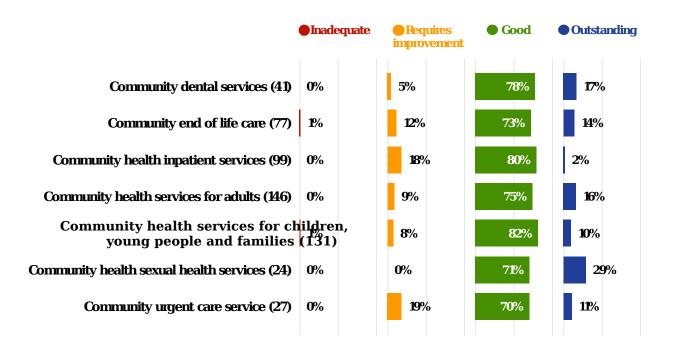
Figure A21: Community healthcare services, ratings by key question, 2024



Note: 2024 ratings at key question level include 'insufficient evidence to rate' represented in the following proportions of the total: 0.18% for safe, effective, responsive and well-led key questions, and 0.37% for the caring key question.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

Figure A22: Community healthcare services, overall ratings by service type, 2024



Note: 2024 overall ratings at service type level include 'insufficient evidence to rate' represented in the following proportions of the total: 1% for community health inpatient services.

Percentages may not add to 100 due to rounding. Percentages between 0.01% and 1% have been rounded up to 1%.

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