

# Responsive

When we assess a quality statement for medical laboratories we will look at evidence in the categories listed

## Equity in access

We make sure that everyone can access the care, support and treatment they need when they need it.

### Evidence categories

- [feedback from staff and leaders](#)
- [feedback from partners](#)
- [processes](#)

## Equity in experience and outcomes

We actively seek out and listen to information about people who are most likely to experience inequality in experience or outcomes. We tailor the care, support and treatment in response to this.

### Evidence categories

- [feedback from staff and leaders](#)

- [processes](#)

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