

HTI St. James's Ltd

# Nova Healthcare



## Are services

Safe?	<b>Good</b>
Effective?	
Caring?	<b>Good</b>
Responsive?	<b>Good</b>
Well-led?	<b>Good</b>

The table lists five service quality indicators. Each indicator has a corresponding rating button. The 'Safe?', 'Caring?', 'Responsive?', and 'Well-led?' indicators are all rated 'Good'. The 'Effective?' indicator does not have a rating button displayed.

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-764278383>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk), or go to [www.cqc.org.uk/share-your-experience-finder](http://www.cqc.org.uk/share-your-experience-finder)