

Luna Care Services Ltd

Heron Lea Residential Home

 The provider of this service changed

Rating from inspection with previous provider

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

Are services

Safe?

Inadequate

Effective?

Good

Caring?

Good

Responsive?

Requires
improvement

Well-led?

Inadequate

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at <https://www.cqc.org.uk/location/1-19601322315>

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: