

Care at Home Services (South East) Limited

Beech Tree Total Care – Thanet

| The provider of this service changed | | | | |
|---|------------|----------------------|------|-------------|
| Rating from inspection with previous provider | | | | |
| Overall rating | Inadequate | Requires improvement | Good | Outstanding |
| Are services | | | | |
| Safe? | | Requires improvement | | |
| Effective? | | Requires improvement | | |
| Caring? | | | Good | |
| Responsive? | | | Good | |
| Well-led? | | Requires improvement | | |

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at https://www.cqc.org.uk/location/1-13007329290

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61 61, e-mail enquiries@cqc.orq.uk, or go to www.cqc.orq.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: