

Cera Care Operations Limited

Cera London

⚠ The provider of this service changed				
Rating from inspection with previous provider				
Overall rating	Inadequate	Requires improvement	Good	Outstanding
Are services				
Safe?		Requires improvement		
Effective?		Requires improvement		
Caring?			Good	
Responsive?			Good	
Well-led?	Inadequate			

The Care Quality Commission is the independent regulator of health and social care in England. You can read our inspection report at https://www.cqc.org.uk/location/1-11385110187

We would like to hear about your experience of the care you have received, whether good or bad. Call us on 03000 61 61, e-mail enquiries@cqc.org.uk, or go to www.cqc.org.uk/share-your-experience-finder

Find out what we have changed since we received this rating from CQC: